

From: HMC Clifford H. Moss
To: EPMAC
Date: Wed, Nov 15, 2000 3:55 PM
Subject: MEDICAL/DENTAL UPDATE - VERY IMPORTANT

To all,

Part of this email is in reference to the below footnote that was published in Tuesday's POD, "Dependent Dental Program":

The Dependent Dental Program is going away.
United Concordia TRICARE Dental Program is on its way.
Between 17 November and 8 December will be the "clean-up" for those already enrolled in the DDP.
PSD will no longer be processing enrollment forms to the Dental Program.
Our cut-off is 17 November.
Between 17 November and 8 December there will be no new enrollment.
Beginning 8 December the new forms will be used. We have forms available for those new enrollees in the TRICARE Dental Program. The forms will be mailed to the company for enrollment. Coverage for the new enrollees will not begin until 1 Feb 2001.
Information on this program is available on their website at www.ucci.com or 1-800-866-8499.
PN1 Betton at 678-2761/2/3 also has SOME information.
There is to be a message forthcoming on this program as well.

1. The above note **DOES NOT** apply to those members who are currently enrolled in the Tricare Family Member Dental Plan...**you do nothing**. This **ONLY** applies to "**New Enrollees**". New Enrollees are basically those individuals who are **NOT** currently enrolled in the Tricare Family Member Dental Plan. If you are in the "New Enrollee" category, you must contact PSD prior to COB this Friday, 17 Nov 00. **Bottom line is...it is just a change of name, and Tricare is taking away the responsibility of enrollment from the PSDs.**

2. JUST A REMINDER: IF YOU HAVE RECENTLY RELOCATE TO A NEW ADDRESS (CITY OR COMMAND), YOUR PRIMARY CARE MANAGER (PCM) AND DEERS, FOR BOTH ACTIVE DUTY AND DEPENDENTS, MUST BE NOTIFIED IN ORDER TO KEEP YOUR RECORDS UPDATED. THIS IS EXTREMELY IMPORTANT IN CASES WHERE YOUR PCM NEEDS TO CONTACT YOU OR YOUR DEPENDENT(S) FOR ISSUES PERTAINING TO MEDICAL BILLS, LAB RESULTS, APPOINTMENTS, ETC. INCORRECT INFORMATION CAN LEAD TO DELAYS.

3. Please note: The East/West Bank Clinics will be close the day after Thanksgiving (Friday, 24 November 2000).

4. If you have any questions/concerns please do not hesitate to give me a call at ext 5004 or send me an email. Thanks for your interest in the National Defense and TRICARE.

v/r

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"Leadership is action, NOT position"